

Oregon HPV SUMMIT Jun. 11, 2019

Gretel Page, RN, BSN, PCCN

Plenary 11:15-11:45 a.m.

Beating the Odds with HPV Vaccines!

Learning Objectives

- Learn best practices
- Identify quality improvement strategies
- to present and share the project, workflows and structures
 we had in place at one of the PMG clinics in order to
 facilitate the implementation of educating the patient
 population in ambulatory clinics and other facilities.

Summary

To ensure that Cascade's adolescent patients are up to date with vaccines, the clinic created a specific workflow that would guarantee follow up scheduling and completion of the vaccine series. Medical assistant Bettina Kabachis and a nurse quality supervisor, Gretel Page, RN, spearheaded the workflow project. First, a weekly report is created with the names of patients who are due (or overdue) for the HPV vaccine. The medical assistant then calls to schedule a patient visit for the vaccine. If a patient already has an upcoming appointment with a provider, the clinic discusses the HPV vaccine in detail with the parent and patient, and determines whether the patient will receive the vaccine the same day, or in the next 3-6 months. They also schedule the patient for their second HPV vaccine dose 6-12 months out, prior to leaving the clinic. The workflow has also given Cascade the title as a Top 10 clinic for completion of the HPV vaccine series in Oregon. These efforts, along with an 88% HPV vaccine completion rate for adolescents, makes Providence Medical Group, Cascade Family Medicine Oregon's 2018 HPV Vaccine is Cancer Prevention Champion!